



Retail Management Solutions

back office: star-plus point-of-sale system

The Prescription for Pharmacy POS - *Business Solutions Magazine, Aug. '02*



Star-Plus Product Manager screen allows user to edit and add items, check inventory, and review sales & purchasing history.

Scalable, Easy to Use, and Powerful Everything you ever wanted from a POS system. Like all of our systems, Star-Plus runs on a PC-Windows platform, so it is as functional and easy to use as your home computer. Star-Plus interfaces with our cash register application to provide you with unsurpassed back-office management tools giving you the information necessary to ensure the growth and success of your front-end business. Star-Plus has all of the features of our Star-Lite system, but is designed for users who truly want to manage their front-end merchandise. Star-Plus organizes all of the data captured at the register providing you with unsurpassed database management and reporting tools. Best of all, Star-Plus is scalable, so as your business grows, Star-Plus can grow with you. Whether you operate a one-register site or a 20-lane superstore, the Star-Plus system can handle the task. And if you have more than one store, you may wish to use our Star-Link system to manage your businesses from one central location.

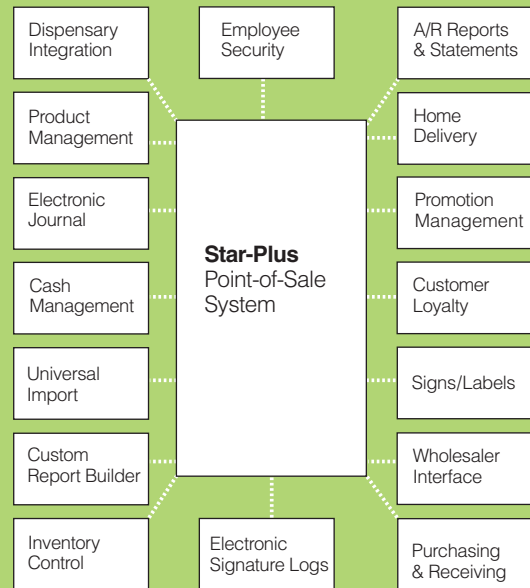
Highlights

- Easily look up electronic signatures captured at the register for HIPAA, safety caps, 3rd party, credit cards, accounts receivable, and returns.
- Export data for use in your favorite spreadsheet or word processing software.
- Receive electronic price and item updates from your wholesaler including your net acquisition cost.
- Transmit purchase orders electronically to your wholesaler and receive purchase order confirmation.

- Wireless network capability for the freedom to update your system from anywhere in the store using a PDA or laptop.
- Print shelf labels from a laser printer or using our wireless PDA and portable printer that attaches right to your belt.
- Take the Star-Plus system and all of your current store information with you to buying shows with a laptop workstation.
- Rx Will-Call Bin management allows you to scan all of the prescriptions in your will-call bin and produce an exception report showing anything that is missing.
- The Operational Summary report provides you an up to the minute snapshot of your current MTD, Last Year MTD, and Year to Date sales, COGS, gross margin, average sales, and customer count. The inventory section shows your current inventory value, turns, and GMROI. The A/R section shows your current and aged balances. All of this in a simple one page format right on your screen.
- Items selling at the register with a zero or negative margin, no cost, or with an on-hand quantity of zero get sent to the Holding Tank to alert you to a potential problem. Requires the Advanced Inventory Control module.

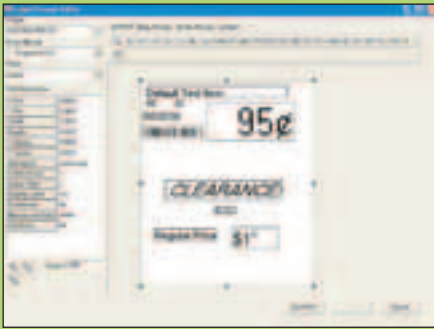
Star-Plus Features

- Product Management - Everything you ever wanted to know about an item resides here. Review sales and purchase history, including invoice numbers; update product information; review inventory levels; query the database and make global changes to virtually any field.
- Promotion Management - Create promotional events in advance telling the system the date and time you want the event to start and stop. Multiple events can run concurrently. Easily add items by querying the item file, importing a vendor-supplied file, or scanning items using a laptop or handheld unit such

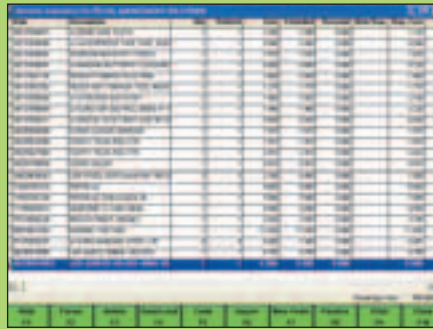


as a Telxon or wireless PDA. Our system is also designed to import Promotions Unlimited files.

- Dispensary Integration - View and print all of the filled prescriptions that have yet to be sold. You can see the date and time filled as well as sold at the register. Scan all of the items in the will-call bin and get an exception report listing all of the items that are not on the shelf and have not been sold at the register. The register uses this module to check if any other prescriptions are available for pick up and notifies the clerk. Please see our Pharmacy System Partners list for details on our integration partners.
- Employee Security - This program determines to which functions each employee has access and controls the usernames and passwords that are used to log on to the system. Users can log in by inputting a user ID and password through the keyboard, scanning a barcoded card, or using a biometric finger print sensor.
- Custom Report Builder - if you can't find it in one of our standard reports, use the Custom Report Builder to create and save your own reports. You can even export information to a comma-delimited file for use in your favorite spreadsheet!
- Universal Import - Import item and price files from virtually any vendor. Once you create a (over)



Star-Plus Label Format screen allows user to edit and add labels, signs and shelf-talkers.



Receiving screen allows user to receive product manually or by exception.



Transaction Log Viewer allows user to key in a Rx number and view everything about the transaction including the signature.

simple map, you can receive updates with a couple clicks of the mouse.

- Cash Management – count your cash, checks and other tenders at any register or workstation. With “Blind Counting” enabled, your clerks can count their tills without having the over or short amount revealed. Once all drawers are counted, the Bank Deposit report can be printed, listing all coin, paper currency, and checks – eliminating the need for an adding machine tape and separate bank deposit slip.
- Electronic Journal – Our Transaction Log Viewer eliminates the need to store paper journal tapes from the register. From this application you can review any transaction and you can query the database to look for anything from a specific prescription number to all of the voids done by a specific clerk for a specified time period. No more searching paper journals for details.
- Wholesaler Interface – Electronic Data Interface (EDI) with all major drug wholesalers and most independent drug wholesalers allows you to electronically process price updates, purchase orders and purchase order acknowledgements.

Star-Plus Options

- Electronic Signature Logs – Use this for HIPAA Privacy Statement signatures, third party Rx logs, safety caps, credit cards, accounts receivable transactions and customer returns. You can print the logs by date range at any time or you can key in a specific prescription number and display the transaction information and signature.
- Accounts Receivable – Review customer account detail, print aging reports, and run statements at any time inputting the date you would like to close the period. Simple wizards walk you through the period close and statement printing functions. Family members

can be linked together, so a family only receives one statement including details of who charged and what they purchased.

- Home Delivery - Allows you to effectively and efficiently track orders from the moment they are taken over the phone to the time they are delivered and payment is received. You can even assign specific drivers and delivery days and times. Your delivery personnel can also be fitted with a handheld PDA to capture the customer signature.
- Customer Loyalty – Reward your best customers by periodically giving them gift certificates based on accumulated points, give them instant discounts at the register, or do a little of both. This program gives you the flexibility to reward your customers the way you want.
- Signs and Labels – If it comes on an 8.5 x 11 sheet, you can create a sign or label on it. This easy to use, fully-customizable software module, allows you to create shelf labels, item labels, shelf talkers, and signs in any format you would like. Choose from our label and sign stock or find something on your own. This is one of the easiest sign & label programs on the market!
- Purchasing and Receiving – Create purchase orders using our selection of handheld devices, let the system replenish what you just sold, or have the system calculate an order based on your sales history and current on-hand quantity. Transmit the order and when it arrives, simply receive by “exception,” only dealing with the items that didn’t arrive. You can also easily receive items that are not on an existing PO. You can even get ahead of the game by setting up scheduled order calculations – the system will create recommended orders for specified vendors on specified days. You simply review the recommended order and decide whether to place it or delete it. It’s as simple as that!

Inventory Control – Keep your on-hand quantities up to date using perpetual inventory. You can run a Value Analysis report at any time and know exactly how much money you have tied up in front-end merchandise. This module comes in two forms – Basic which uses Average Costing and Advanced which uses FIFO.

Installation and Training

RMS provides on-site installation and training with all of our products. This ensures your system is installed correctly and that you and your staff learn the application to get the most value out of your investment. Our entire training team has years of experience in pharmacy and as pharmacy POS trainers. Their expertise will make your implementation smooth and your transition easy. Follow-up training is also available by appointment via telephone, Internet, or on site.

Reliability and Support

RMS’ Star-Plus POS system has been designed to keep you up and running even when communication with the primary host computer is lost. Even with this safeguard in place, there may be times when you need to contact our support team for assistance. RMS’ affordable support plan includes the following benefits:

- Toll-free phone support
- 24 hours a day – 7 days a week
- Software upgrades

Star-Plus Point-of-Sale System: Designed with the end user in mind.

To learn how the Star-Plus POS system can benefit your business, please see our contact information below.

Contact Retail Management Solutions today:

Toll Free: 1.877.767.1060
 Fax: 1.360.438.8284
 Email: sales@rm-solutions.com
 Web Site: www.rm-solutions.com