

Retail Management Solutions

Maximizing Technology



Happy Customers, Higher Profits with Retail Management Solutions

Business Solutions magazine referred to Retail Management Solutions as the "Prescription for Pharmacy POS" in a recent cover story. With the Star-Lite, Star-Plus, and Star-Link systems, RMS is the leading provider of POS systems for a full range of pharmacy environments, from one-register apothecaries to large 15-register independent pharmacies to small and medium-sized independent chains.

Star-Lite Cash Management System

Designed with the clinic pharmacy and apothecary in mind, the Star-Lite system gives the pharmacy a register with the following features and options:

- Controlled Substance tracking for Ephedrine/Pseudophedrene and others
- Fully Integrated Accounts Receivable
- Integrated Internet Credit & Debit Card Processing
- Electronic Signature Capture for HIPAA, 3rd Party Logs, A/R, Credit Cards, Refunds, Controlled Substance
- Dispensary integration feature warns clerk if other prescriptions are available for the patient and linked family members before checkout.
- Using a wireless scanner, scan all of the RX's in your will call bin and receive an exception report showing any missing prescriptions, using our Will Call Bin Reconciliation Report.
- Automated Check Endorsement, Check Face Printing, and MICR reading for internet check verification or electronic check conversion.
- Biometrics: Log into the system using your fingerprint.
- Cash management feature includes bank deposit reporting to assist with your daily bank deposits.
- Transaction log viewer allows you to review, query, and print your electronic journal. No more journal tapes to store!
- Home delivery module allows you to take orders over the phone and track the order through the delivery process.
- Customizable Flat Panel Customer Display allows you to run scrolling advertisements at the register.

Star-Plus Point-of-Sale System

For businesses needing a full-featured POS, the Star-Plus system is designed with that user in mind. Including all of the Star-Lite functionality, Star-Plus adds inventory control, wholesaler interfaces for price and cost updates, purchase order transmission and acknowledgement, label and sign making, customer loyalty, promotional event management, and unparalleled reporting capabilities.

- Export customer and product files to your favorite database, spreadsheet, or word-processing software.
- Use a wireless handheld PDA or laptop to update your system from anywhere in the store.
- Automated on-site backup via multiple media options, plus off-site data storage and recovery – fully encrypted and HIPAA compliant.
- Review your current inventory and sales history at trade shows using a laptop workstation.
- Integrated gift card program.
- Integrated merchandise credit cards for customers who return items without receipts.
- Import product images and print those images on shelf talkers and signs with our Signs & Labels module.
- Print shelf labels to a wireless portable printer attached to your belt.
- Keep your prices updated electronically with wholesaler EDI. EDI also lets you place orders and receive order confirmations.

Star-Link Head Office System

The Star-Link Enterprise edition offers companies with multiple sites a system to communicate inventory information, sales transaction data, and promotional events between stores. Star-Link allows for centralized management of the product file for all stores within the entire chain. Pricing strategies can vary across regions or zones and can be controlled by headquarters. Depending on company strategy, the individual sites can be given partial or full control over the product file, or the system can be locked down with headquarters maintaining complete control. Whatever the business model, Star-Link has the flexibility to meet your requirements.

- Uses Microsoft SQL Database.
- Centralized product file maintenance.
- Create and maintain promotions at head office.
- Real-time upload of sales history and transaction detail from stores.
- Centrally maintain files for employees, customers, and vendors.
- Import files from vendors using our Universal Import program to update your product file or create promotional events.
- View our many pre-configured reports or create your own using our Custom Report Builder program or a third party application like Crystal Reports.

Add-ons include: Centralized Accounts Receivable, Customer Loyalty, Centralized Purchasing, and Warehousing.

